



After 10 years it's time for a new pot!

## INTRODUCING

# ClubRunner

Hello <<First Name>>,

In 2023, the club hosted several events to celebrate our first ten years - and what a lot we had to celebrate! At 250 members strong, we have grown into one of the most popular clubs in the valley — an active, inclusive social organization that fosters friendship, fellowship and fun.

As we look forward to an even brighter future, we know that our website, membership database, and club communications need to upgrade from the tools and technology used by the 34 original members in 2013.

### Introducing ClubRunner!

During 2023, we evaluated how our club stores & manages club member data, supports events and activities, and handles our communications. We surveyed and talked with members, activity group coordinators, event organizers, and the Management Committee.

When we felt we understood our issues well, we went shopping and researched different approaches. We looked at 30+ technologies and installed and tested several trial software packages.

Ultimately, we chose [ClubRunner](#), a secure, integrated membership platform used by over 5,000 clubs in 15 countries, including other Canadian Probus clubs. The Management Committee approved our choice, and the cost of its purchase and installation was added to the 2024-25 budget approved at our recent AGM.

So why did we choose [ClubRunner](#) from so many other programs?

- **Communications**
  - A secure, authenticated system that allows emails and text messages between members, to specific activity groups, or the whole membership.
  - Built-in Newsletter Designer
  - A modern, engaging website with Public and Member-Only website pages
- **Secure Membership Database**
  - Secure online Directory where YOU decide how much of your profile is visible to other members
- **Event Management**
  - Calendar & Event Planner
  - Online event registration includes paying for events via e-transfer, debit, or credit.
- **Dues & Billing**
  - Treasurer can invoice for dues & events.
  - Online e-commerce system that accepts e-transfer, debit & credit cards
  - Members can securely access their own billing accounts & invoices.
- **ClubRunner Mobile App (iOS, Android)**
  - You can use your phone to view the Member Directory, update your profile, explore events, and send member-to-member emails or text messages.

Over the next few weeks, we will send you more information about [ClubRunner](#)—how we are going to transition, when everyone will have access to it, what will happen to the old website, etc.

In the meantime, we have created a '[ClubRunner Transition Blog](#)' on our current website. The blog includes a "Have a Question? Need Help?" button, and you can leave a comment under the posts.

Also, Cat is willing to meet in person to answer your questions and listen to your feedback. She can meet at her place, your place or any coffee shop in the valley! Click below or email Cat Pedersen ([catherine.pedersen@gmail.com](mailto:catherine.pedersen@gmail.com))

[Coffee with Cat!](#)

Or, feel free to reach out to the Glacier Probus Tech Team using [glacierprobusclub228@gmail.com](mailto:glacierprobusclub228@gmail.com).

Thank you for your support. It means a lot to us.

Glacier Probus Tech Team  
Cat Pedersen & Steve Ray

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